



MIZORAM RURAL BANK - CUSTOMER FEEDBACK / COMPLAINT FORM

Branch		Date	
Name			
Address			
Email			
Mobile No			
Existing MRB Customer	YES		NO
If Yes, Account No			
Product/Service about which you have feedback/complaint:			
Please give brief details of your feedback/complaint			

Declaration:

I/We the complainant/s herein declare that:

- The information furnished herein above is true and correct; and
- I/We have not concealed or misrepresented any fact stated in aforesaid columns and the documents submitted herewith.

SIGNATURE OF COMPLAINANT

NOTE: All complaints should be first addressed to the Nodal Officer(Customer GrievanceRedressal) of The Bank and complainants may approach the Banking Ombudsman only if the complaint is not resolved within a month.

FOR OFFICE USE ONLY	
COMPLAINT NO	
COMPLAINT RECEIVED DATE	
COMPLAINT RECEIVED BY : NAME	
SIGNATURE	